

Subject: Billing and Payment in RamPortal

Date: Tuesday, July 2, 2024 at 10:06 AM

Colleagues,

At this time all student account information has transitioned from myWCU to RamPortal. Students can log into RamPortal to see their account activity and make payments.

A few items to note regarding the launch of Student Financials in RamPortal:

- Summer tuition charges and adjustments are being migrated from myWCU to RamPortal daily. Updated student account balances for summer will be available in RamPortal each morning at 10 am.
- Fall 2024 charges will not yet appear on student accounts in RamPortal. Fall charges will post mid-July.
- At this time, staff outside of the Bursar's office do not have access to see student accounts in RamPortal. This functionality will be forthcoming.
- If students have any problems accessing RamPortal or viewing your accounts, please reach out via a [support ticket](#).

Best,

Megan Jerabek, Ed.D.

Senior Associate Vice President

Associate Provost