

WCU Faculty & Staff,

This note is intended to inform you of a change to the Fall 2024 registration process. Please see details below.

Context	Fall 2024 will be the first registration cycle in our new RamPortal student information system. We acknowledge that this registration cycle will look different than most . We have a new system, a delayed start to registration, and a condensed registration window. The Registration Continuity Plan ensures we proactively monitor the ways in which these differences may be impacting student registration and respond quickly to any potential delays so as to not impact student registration rates. Our goal is to be proactive , addressing discrepancies so they don't have a long-term impact on registration.
Timely Update	At this time, returning undergraduate students eligible to enroll on Friday April 12th, will have their advisor hold released to allow for timely registration. The advisor-hold release rate for students eligible to register on 4/12 did not meet the 70% threshold we identified as healthy.
Status & Impact	This pivot is a proactive strategy to help ensure small registration delays do not have significant long-term impacts on registration. A reminder, this shift is applicable to the fall 2024 registration cycle only and is not a pivot we are currently planning to replicate for future terms.

For more details about this pivot please refer to our [Registration Continuity Plan](#) website. If you have any questions or need any support please reach out to the Student Information System project team:

- For support with fall 2024 registration such as removing advising holds, issuing closed class permissions or prerequisite override, use the [Fall 2024 Request Form](#).
- For problems with a student record, complete an [Academic & Enterprise Systems Incident Form](#)
- For feedback on how we can make RamPortal work better for you, or for more information about this shift in Fall 2024 registration please email sis@wcupa.edu

Notification will also be sent to students impacted by this shift.

Best,
The RamPortal Team